

Graciela Moszer

Bank Teller

Dear Chiyeko Kesl,

I am thrilled to apply for the Bank Teller position at Wells Fargo. The opportunity to contribute to a team renowned for customer service excellence and innovation is truly exciting.

With over five years at Bank of America, I've honed my skills in financial services, focusing on customer engagement and efficient transaction processing.

Some key achievements from my previous roles include:

- Enhanced customer satisfaction scores by **20%** through personalized service and quick resolution of issues.
- Streamlined daily cash handling processes, reducing discrepancies by **30%**.
- Led a team initiative that improved cross-selling by **15%**, boosting branch revenue.

My expertise extends beyond daily operations; I'm certified in financial management and possess strong leadership capabilities, having trained new hires to excel in customer service.

Additional qualifications include:

- **Certified Bank Teller (CBT)**, underscoring my commitment to professional standards.
- Awarded for excellence in customer service, reflecting my dedication to client satisfaction.
- Active participant in community financial literacy programs, showcasing my passion for education and outreach.

Wells Fargo's emphasis on integrity and community aligns perfectly with my values. I admire your recent initiatives in sustainable banking and am eager to contribute to your mission of fostering economic growth.

I am enthusiastic about the possibility of joining Wells Fargo and am open to discussing how my background and skills align with your needs.

Warm regards,

To

Chiyeko Kesl
Wells Fargo
3475 Peachtree Road NE, Atlanta,
GA

From

Graciela Moszer
Aurora, CO
(431) 984-4005
graciela.moszer@gmail.com