

# Elveta Hurner

Bank Teller

Dear Yosselin Lentine,

I am thrilled to apply for the Bank Teller position at Wells Fargo. The opportunity to contribute to a team known for its commitment to exceptional customer service and community engagement excites me tremendously.

With over five years of experience at Bank of America, I have honed my skills in handling transactions and building customer relationships. My journey has been marked by a dedication to accuracy, efficiency, and fostering trust with clients.

Some key achievements from my previous roles include:

- Successfully managed a high-volume teller line, ensuring **99% accuracy** in daily transactions.
- Led a team initiative that improved customer satisfaction scores by **15%** within six months.
- Recognized as a top performer, achieving the **highest sales** of financial products in my branch for two consecutive quarters.

Beyond these roles, I have developed strong analytical skills and a keen attention to detail, supported by a certification in financial services. My leadership style is collaborative, always aiming to inspire and uplift my colleagues.

Additional qualifications include:

- **Certified** in Financial Services from the American Bankers Association.
- Awarded "Employee of the Month" for outstanding service and leadership.
- Active volunteer with local non-profit organizations, contributing to community financial literacy programs.

Joining Wells Fargo represents a chance to align my passion for customer service with a company that values innovation and community impact. I admire Wells Fargo's commitment to diversity and inclusion, and I am eager to contribute to this culture.

I am enthusiastic about the possibility of bringing my expertise and dedication to Wells Fargo and am open to discussing how I can contribute to your team's success.

Warm regards,

**To**

Yosselin Lentine  
Wells Fargo  
4201 W 41st Street, Sioux Falls, SD

**From**

Elveta Hurner  
Pittsburgh, PA  
(162) 721-8185  
[elveta.hurner@gmail.com](mailto:elveta.hurner@gmail.com)