

# Trina Halstad

Bartender

Dear Kriti Namba,

I am thrilled at the prospect of bringing my passion for mixology and customer service to the Bartender role at Marriott International. Having honed my skills over five years at Hilton Hotels & Resorts, I am eager to contribute to your esteemed team.

Some key achievements from my previous roles include:

- **Increased beverage sales by 25%** within six months by introducing a new cocktail menu at Hilton's rooftop bar.
- Trained and mentored a team of five bartenders, focusing on customer service and efficiency.
- Coordinated weekly events that **boosted customer attendance by 40%**, enhancing brand loyalty.
- Developed a unique beverage program that earned the "Best Bar Experience" award in a regional hospitality competition.

In addition to these achievements, I am certified in mixology and possess a keen sense of customer engagement, ensuring patrons receive not just a drink, but an unforgettable experience.

Additional qualifications include:

- **Certified Sommelier**, adding depth to my wine and beverage knowledge.
- Received the "Customer Service Excellence" award for three consecutive years.
- Active member of the community, organizing charity events and fundraisers.

Marriott International's commitment to excellence and innovation aligns with my professional ethos. Your recent sustainability initiatives resonate deeply with my personal values, and I am excited to contribute to a team that prioritizes both quality and community impact.

I am enthusiastic about the possibility of joining Marriott International and welcome the opportunity to discuss how I can add value to your team. Thank you for considering my application.

Warm regards,

To

Kriti Namba  
Marriott International  
301 South College Street,  
Charlotte, NC

From

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