Sevilla Ursillo

Bartender

Taleigha Oilar,

I am thrilled to apply for the Bartender position at Marriott International, a company whose commitment to excellence and guest satisfaction I deeply admire.

With over five years of experience at Hilton Hotels & Resorts, I have honed my skills in creating memorable customer experiences and efficient service delivery.

Some key achievements from my previous roles include:
- **Increased customer satisfaction scores by 15%** by introducing innovative cocktail menus at Hilton's rooftop bar.
- Trained and led a team of 10 bartenders, fostering a collaborative and high-energy environment.
- Successfully managed inventory, reducing waste by **20%** through strategic ordering and storage practices.
- Enhanced guest engagement through personalized service, leading to a **30% increase in repeat clientele**.

I bring strong mixology expertise, a certification in advanced bartending, and a passion for creating unique beverages that delight guests. My leadership experience is complemented by my ability to adapt and thrive in dynamic environments.

Leadership and community involvement highlights:
- **Certified in Advanced Mixology**, recognized for creativity and technical skills.
- Led a community initiative, organizing cocktail-making workshops to support local charities.
- Awarded Employee of the Month at Hilton for exceptional leadership and customer service.

Marriott International's dedication to sustainability and innovation resonates with my values. I am particularly impressed by your recent initiatives in eco-friendly practices and would be eager to contribute to such projects while delivering exceptional guest experiences.

I am eager to bring my skills and enthusiasm to Marriott International and would welcome the opportunity to discuss how I can contribute to your team. Thank you for considering my application.

To

Taleigha Oilar

Marriott International

2100 Grandview Parkway, Birmingham, AL

From

Sevilla Ursillo

Rutland, VT

(998) 703-5353

sevilla.ursillo@gmail.com