

Sharmaine Quemada

Case Manager

Dear Conita Sweigart,

I am thrilled to apply for the Case Manager role at UnitedHealth Group. The opportunity to contribute to such a respected organization aligns perfectly with my career aspirations and passion for improving healthcare outcomes.

With over eight years of experience at Humana, I have honed my skills in managing complex cases and developing patient-centered care plans. My background has equipped me with the ability to navigate challenging healthcare environments while delivering exceptional results.

Some key achievements from my previous roles include:

- **Increased patient satisfaction by 15%** through the implementation of a new care coordination process at Humana.
- Led a cross-functional team to reduce hospital readmission rates by **20%**.
- Developed a training program for new case managers, **enhancing team efficiency** by 25%.

In addition to these accomplishments, I hold a certification in case management and have a proven track record of leadership in healthcare settings. My ability to communicate effectively and manage diverse teams has consistently driven positive outcomes.

Additional qualifications include:

- **Certified Case Manager (CCM)** credential, underscoring my dedication to excellence in case management.
- Recipient of the Humana Excellence Award for outstanding service in patient care.
- Active volunteer with local health initiatives, promoting community health education.

UnitedHealth Group's commitment to innovation and patient-centered care deeply resonates with me. Your mission to help people live healthier lives and improve the healthcare system is inspiring, and I am eager to contribute my expertise to further these goals.

I am enthusiastic about the possibility of discussing how my background, skills, and values align with the needs of your team. Thank you for considering my application. I look forward to the opportunity to speak with you further.

Warm regards,

To

Conita Sweigart
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From

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