

Yenny Malani

Bartender

✉ yenny.malani@gmail.com

☎ (813) 976-7672

📍 Hilo, HI

Education

Certificate in Mixology at Hawaii Bartending Academy

Oct 2018 - May 2023

Relevant Coursework: Cocktail creation, spirits and liqueurs, bar management, flavor pairing, and mixology techniques.

Links

[linkedin.com/in/yennymalani](https://www.linkedin.com/in/yennymalani)

Skills

Mixology

POS Systems

Customer Service

Inventory Management

Cash Handling

Conflict Resolution

Time Management

Languages

English

Russian

Hobbies

Cycling

Photography

Gardening

Profile

Experienced bartender with two years in fast-paced environments, skilled in crafting cocktails and delivering top-notch customer service. Adept at multitasking, maintaining bar inventory, and ensuring a welcoming atmosphere. Strong communication skills and a passion for mixology.

Employment History

Bartender at Hilton Hotels & Resorts, HI

Mar 2025 - Present

- Crafted over 50 unique cocktails weekly, boosting customer satisfaction scores by 15%.
- Trained and mentored a team of 8 junior bartenders, enhancing overall service efficiency.
- Implemented inventory tracking system that reduced waste by 20% monthly.
- Collaborated with management to design seasonal drink menus, increasing sales by 25% during peak seasons.
- Resolved customer complaints swiftly, maintaining a 90% positive feedback rate on guest surveys.

Barback at Marriott International, HI

Feb 2023 - Feb 2025

- Assisted bartenders by efficiently restocking inventory, reducing downtime by 15% during peak hours.
- Maintained cleanliness and organization of bar area, resulting in a 20% increase in customer satisfaction scores.
- Collaborated with team to streamline service operations, cutting wait times by an average of 10 minutes per order.
- Trained and mentored new barbacks, improving overall team performance and cohesion.
- Monitored supply levels and proactively reordered stock, ensuring uninterrupted service for high-demand events.

Certificates

Certified Cicerone

Sep 2023

Wine & Spirit Education Trust (WSET) Level 2 Award in Spirits

Jan 2022

Memberships

United States Bartenders' Guild

International Bartenders Association