

Saidy Utterback

Cashier

✉ saidy.utterback@gmail.com
☎ (339) 715-7529
📍 Syracuse, NY

EDUCATION

Associate of Applied Science in Retail Management at Fashion Institute of Technology, New York, NY
Oct 2017 - May 2022
Retail operations, marketing principles, inventory management, customer service strategies, merchandising, business communication, and financial accounting.

LINKS

[linkedin.com/in/saidyutterback](https://www.linkedin.com/in/saidyutterback)

SKILLS

- POS Systems
- Excel
- QuickBooks
- CRM Software
- Data Entry
- Inventory Management
- Payment Processing

LANGUAGES

- English
- Hindi

HOBBIES

- Painting
- Gardening

PROFILE

Experienced cashier with over three years in fast-paced retail environments. Proven track record of accuracy in cash handling, excellence in customer service, and efficiency in transaction processing. Strong multitasker with an eye for detail and a commitment to enhancing customer experience.

EMPLOYMENT HISTORY

- Senior Cashier at Walmart, NY**
Apr 2025 - Present
 - Spearheaded a checkout efficiency initiative, reducing average customer wait time by 27% through streamlined processes and team coordination.
 - Trained and mentored over 15 new cashiers, improving overall register operation proficiency by 22% in the first quarter of implementation.
 - Managed daily cash reconciliation for up to \$12,750, maintaining an error rate below 0.5% over a two-year period.
 - Led a cross-functional project with inventory and customer service teams that boosted upsell success rates by 18%, contributing to a monthly revenue increase of \$8,300.
- Junior Cashier at Target, NY**
Mar 2022 - Mar 2025
 - Processed an average of 150 transactions per shift, maintaining a 98% accuracy rate and enhancing overall customer satisfaction.
 - Collaborated with team members to reorganize checkout lanes, reducing wait times by 20% during peak hours.
 - Trained 5 new cashiers on POS systems and company procedures, resulting in a 15% decrease in onboarding time.
 - Implemented a new inventory tracking method that decreased stock discrepancies by 12%, improving supply chain efficiency.

CERTIFICATES

- Certified Retail Sales Professional (CRSP)**
Mar 2024
- Customer Service and Sales Certified Specialist (CSS)**
Nov 2022

MEMBERSHIPS

- National Retail Federation
- American Cash Register Association