

Nola Kertz

General Manager

Details

nola.kertz@gmail.com

(837) 528-2311

Brookings, SD

Profile

Strategic leader with 8 years of experience as a General Manager, excelling in driving growth and operational efficiency. Expert in team leadership, financial oversight, and market expansion, consistently delivering results through innovative strategies and strong stakeholder relationships.

Employment History

Operations Manager at Amazon, SD

Apr 2025 - Present

- Spearheaded a cross-functional team to optimize supply chain processes, reducing delivery time by 17% and improving customer satisfaction scores.
- Implemented data-driven inventory management strategies that decreased holding costs by \$2.3 million annually while maintaining product availability.
- Led the integration of new technology platforms, resulting in a 22% increase in operational efficiency and a significant boost in team productivity.
- Directed workforce planning initiatives that enhanced employee engagement, cutting turnover rates by 12% over two fiscal years.
- Developed and executed cost-saving measures across multiple departments, achieving an annual expenditure reduction of \$1.8 million without compromising service quality.

Assistant Manager at Google, SD

Oct 2022 - Mar 2025

- Spearheaded a cross-functional team of 12, improving project delivery timelines by 23% through strategic resource allocation and process optimization.
- Implemented a data-driven performance tracking system, resulting in a 17% increase in team productivity within six months.
- Led negotiations with vendors, reducing procurement costs by 15%, contributing to an annual savings of \$250,000.
- Developed and executed training programs for staff, enhancing skill sets and boosting overall team efficiency by 30%.
- Collaborated with senior management to streamline operations across three departments, achieving a 28% reduction in operational redundancies.

Supervisor at Microsoft, SD

Sep 2017 - Sep 2022

- Spearheaded a cross-functional team of 15 to enhance software deployment processes, reducing rollout time by 23% and improving system efficiency.
- Implemented data-driven strategies that increased team productivity by 18%, resulting in a \$1.4 million revenue boost over the fiscal year.