

Charyn Robbe

General Manager

✉ charyn.robbe@gmail.com

☎ (867) 501-0965

📍 San Antonio, TX

EDUCATION

Master of Business Administration in Management at Rice University, Houston, TX

Apr 2018 - May 2022

Relevant Coursework: Strategic Management, Organizational Behavior, Financial Analysis, Marketing Management, Operations Management, Leadership Development, Business Ethics, and Decision-Making.

LINKS

[linkedin.com/in/charynrobbe](https://www.linkedin.com/in/charynrobbe)

SKILLS

SQL

Tableau

ERP Systems

CRM Platforms

Data Analytics

Agile

Cloud Services

KPI Tracking

LANGUAGES

English

Chinese

PROFILE

Dynamic General Manager with 3 years of experience, adept at driving operational excellence and leading diverse teams. Proven track record in boosting efficiency, enhancing customer satisfaction, and achieving strategic goals. Strong leadership and problem-solving skills.

EMPLOYMENT HISTORY

● Manager at Amazon, TX

Mar 2025 - Present

- Spearheaded a cross-functional team to optimize supply chain logistics, reducing delivery times by 18% and cutting costs by \$2.3 million annually.
- Implemented an innovative customer feedback system, enhancing user satisfaction scores by 27% within six months.
- Directed a strategic initiative that increased warehouse efficiency by 22%, resulting in improved inventory turnover and lowered operational expenses.
- Led the rollout of a new training program for over 150 employees, boosting team productivity by 35% and decreasing onboarding time by two weeks.
- Orchestrated a collaborative project across five departments, driving a 15% increase in quarterly sales through targeted marketing strategies.

● Assistant Manager at Google, TX

Feb 2022 - Feb 2025

- Spearheaded a cross-functional team to streamline internal communication processes, resulting in a 23% reduction in project turnaround time and enhancing team efficiency.
- Implemented a data-driven approach to resource allocation, which optimized operational costs by \$187,000 annually and improved budget forecasting accuracy.
- Led the integration of new software tools that enhanced workflow automation, increasing productivity by 17% across departments and reducing manual errors by 12%.

CERTIFICATES

Certified Manager (CM)

Aug 2023

Project Management Professional (PMP)

Apr 2022

MEMBERSHIPS

American Management Association

National Management Association