

# Denetria Strawther

IT Manager

## Profile

Dynamic IT Manager with 2 years of experience in optimizing systems and leading tech teams. Skilled in project management, cybersecurity, and strategic planning. Proven track record in enhancing IT infrastructure and driving efficiency to support business goals.

## Employment History

### IT Supervisor at Google, ID

May 2025 - Present

- Spearheaded a team of 15 IT specialists to enhance system efficiency, resulting in a 30% reduction in downtime.
- Implemented innovative security protocols that decreased cybersecurity incidents by 40% within the first year.
- Optimized cloud resource allocation, leading to a \$200K annual savings in operational costs.
- Mentored junior staff through hands-on training sessions, improving team productivity by 25%.
- Developed and executed strategic plans for infrastructure upgrades, boosting system performance by 50%.

### IT Coordinator at Microsoft, ID

Apr 2023 - Apr 2025

- Spearheaded the implementation of a new network infrastructure, increasing system efficiency by 30% and reducing downtime.
- Streamlined IT support processes, cutting response time by 50% through strategic allocation of resources and improved ticketing systems.
- Led a cross-functional team in migrating over 1,000 users to a cloud-based platform, enhancing data accessibility and collaboration.
- Developed and executed cybersecurity protocols that reduced security incidents by 40%, safeguarding sensitive company information.
- Trained over 200 staff members on new software tools and best practices, boosting overall productivity and user satisfaction.

## Certificates

### Certified Information Systems Security Professional (CISSP)

Oct 2023

### IT Infrastructure Library (ITIL) Certification

Mar 2022

## Memberships

ISACA

CompTIA

✉ [denetria.strawther@gmail.com](mailto:denetria.strawther@gmail.com)

☎ (220) 119-8483

📍 Boise, ID

## Education

### Master of Business Administration in Information Technology Management at Boise State University

Feb 2019 - May 2023

Relevant Coursework: IT Strategy, Data Analytics, Project Management, Cybersecurity, Enterprise Systems, Digital Innovation, and Technology Leadership.

## Links

[linkedin.com/in/denetriastrawther](https://www.linkedin.com/in/denetriastrawther)

## Skills

AWS

Kubernetes

ITIL

DevOps

Agile

SQL

Docker

## Languages

English

Portuguese