

Dessa Tomao

Logistics Coordinator

Dynamic Logistics Coordinator with 2 years of experience streamlining supply chain operations. Skilled in inventory management, vendor relations, and process optimization. Known for problem-solving abilities and effective communication, ensuring timely and cost-efficient deliveries.

dessa.tomao@gmail.com 

(774) 635-9817 

Newark, DE 

Education

Associate of Applied Science in Supply Chain Management at Delaware Technical Community College

Apr 2019 - May 2023

Relevant Coursework:
Inventory Management,
Logistics Operations,
Procurement Strategies, Supply
Chain Analytics, Transportation
Systems, and Warehouse
Management.

Links

[linkedin.com/in/dessatomao](https://www.linkedin.com/in/dessatomao)

Skills

SAP

Excel

EDI

WMS

TMS

PowerBI

RFID

Employment History

Logistics Specialist at DHL, DE

Mar 2025 - Present

- Optimized delivery routes, decreasing transportation costs by 15% and improving on-time delivery rates.
- Spearheaded a team initiative that reduced warehouse inventory discrepancies by 30%, enhancing accuracy and efficiency.
- Implemented a new tracking system that increased shipment visibility, resulting in a 20% reduction in customer inquiries.
- Coordinated cross-functional projects with international teams, ensuring seamless logistics operations across five countries.

Logistics Assistant at FedEx, DE

Feb 2023 - Feb 2025

- Coordinated daily shipments, optimizing routes and reducing delivery times by 15% through efficient planning.
- Managed inventory levels, ensuring 98% accuracy in stock records and minimizing discrepancies.
- Trained new team members on logistics software and processes, enhancing team productivity by 20%.
- Resolved customer inquiries swiftly, maintaining a satisfaction rate of over 95% in feedback surveys.

Certificates

Certified Supply Chain Professional (CSCP)

Apr 2024

Lean Six Sigma Green Belt

Jul 2022

Memberships

Council of Supply Chain Management Professionals

International Society of Logistics