

# Shanisha Gernon

Network Engineer

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📍 Henderson, NV

## Education

Associate of Applied Science  
in Network Technology at  
College of Southern Nevada

Nov 2018 - May 2023

Relevant Coursework: Network Security, Routing and Switching, Wireless Communication, Network Design, System Administration, and Cloud Computing.

## Links

[linkedin.com/in/shanishagernon](https://www.linkedin.com/in/shanishagernon)

## Skills

Cisco IOS  
TCP/IP  
BGP  
VLAN  
OSPF  
Wireshark  
Subnetting

## Languages

English  
Indonesian

## Profile

Dynamic Network Engineer with 2 years of experience, driven by a passion for technology and continuous learning. Adept at troubleshooting, optimizing network performance, and implementing solutions. Eager to expand expertise and contribute to innovative projects.

## Employment History

### Junior Network Engineer at Cisco, NV

Mar 2025 - Present

- Collaborated with senior engineers to troubleshoot and resolve network issues, reducing downtime by 18% over six months.
- Assisted in the deployment of a new routing protocol, improving data transmission speed by 27%.
- Participated in a cross-functional project to enhance network security, contributing to a 35% decrease in vulnerability incidents.
- Conducted regular network performance assessments, leading to a 22% increase in operational efficiency.
- Developed and presented training sessions for entry-level team members, boosting team productivity by 15%.

### Network Technician at Juniper Networks, NV

Feb 2023 - Feb 2025

- Spearheaded a network optimization project that improved data throughput by 28% through strategic hardware upgrades and protocol adjustments.
- Collaborated with cross-functional teams to implement a new security protocol, reducing unauthorized access incidents by 43% within the first quarter.
- Developed and conducted training sessions for junior technicians, enhancing team proficiency in troubleshooting techniques and cutting average resolution time by 15%.
- Led the integration of advanced monitoring tools, resulting in a 35% increase in network uptime and proactive issue identification.

## Certificates

### Cisco Certified Network Professional (CCNP)

Dec 2023

### Juniper Networks Certified Internet Professional (JNCIP)

Apr 2022

## Memberships

IEEE

ISOC