

Kayde Bittermann

Nurse Practitioner

Dynamic Nurse Practitioner with 8 years of experience, excelling in providing patient-centered care. A strategic leader skilled in clinical decision-making and team collaboration, driving improved health outcomes and efficiency in fast-paced environments.

kayde.bittermann@gmail.com 

(403) 152-3015 

Middletown, DE 

Education

Master of Science in Nursing at University of Delaware

May 2013 - May 2017

Advanced Pathophysiology,
Health Policy, Evidence-Based
Practice, Clinical
Pharmacology, Leadership in
Nursing, and Healthcare
Informatics.

Links

[linkedin.com/in/kaydebittermann](https://www.linkedin.com/in/kaydebittermann)

Skills

Clinical Decision-Making

Patient Advocacy

Interdisciplinary Collaboration

Healthcare Policy

Risk Management

Telehealth Implementation

Quality Improvement

Data Analytics

Leadership Development

Employment History

Registered Nurse at Mayo Clinic, DE

Mar 2025 - Present

- Spearheaded a team of 12 nurses, enhancing patient care protocols that resulted in a 17% increase in patient satisfaction scores over an eight-month period.
- Led the implementation of an advanced electronic health record system, reducing documentation errors by 23% and improving workflow efficiency across the department.
- Developed and conducted specialized training programs for new hires, boosting departmental competency scores by 15% within six months.
- Collaborated with interdisciplinary teams to streamline post-operative care processes, cutting average recovery time by 10% and saving the clinic approximately \$45,000 annually.

Licensed Practical Nurse at Cleveland Clinic, DE

Dec 2021 - Feb 2025

- Spearheaded a team of 15 nurses, improving patient care outcomes by 27% through strategic shifts in scheduling and enhanced training programs.
- Innovated medication administration protocols, reducing errors by 18%, while ensuring compliance with state regulations and hospital policies.
- Collaborated with interdisciplinary teams to streamline patient discharge processes, cutting average length of stay by 1.3 days per patient.
- Led quality improvement initiatives that resulted in a 22% increase in patient satisfaction scores, focusing on personalized care and communication.

Certified Nursing Assistant at Kaiser Permanente, DE

Nov 2017 - Nov 2021

- Spearheaded a patient care initiative that improved satisfaction scores by 23% within six months, enhancing overall hospital experience through personalized attention and proactive communication.
- Led a team of 15 CNAs in implementing an innovative workflow strategy that reduced patient wait times by 17%, optimizing resource allocation and boosting departmental efficiency.
- Collaborated with cross-functional teams to develop training programs for new hires, resulting in a 35% increase in onboarding efficiency and strengthening team cohesion.
- Streamlined inventory management processes, cutting supply costs by 12% annually while ensuring uninterrupted access to essential medical supplies across multiple units.