

Florentina

Dincau

Operations Supervisor

Profile

Employment History

Details

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(358) 779-2188
Mobile, AL

Strategic Operations Supervisor with 8 years of experience, adept at optimizing processes and leading cross-functional teams to enhance efficiency. Proven track record in driving operational excellence and implementing innovative solutions to achieve organizational goals.

Operations Coordinator at Amazon, AL

Mar 2025 - Present

- Spearheaded the implementation of a new inventory management system, reducing stock discrepancies by 17% and improving order fulfillment efficiency by 22%.
- Led a cross-functional team of 15 to streamline logistics operations, resulting in a 30% reduction in delivery times across key regions.
- Optimized resource allocation and workforce scheduling, cutting operational costs by \$185,000 annually while maintaining service quality standards.
- Analyzed performance metrics to drive strategic decisions that increased warehouse productivity by 12% over six months.
- Developed and executed training programs for staff, enhancing team skill sets and boosting overall department performance ratings by 25%.

Operations Specialist at FedEx, AL

Jan 2023 - Feb 2025

- Spearheaded a cross-functional team to streamline package delivery processes, reducing transit times by 18% and enhancing customer satisfaction metrics significantly within a year.
- Implemented an innovative inventory tracking system that cut operational costs by \$2.6 million annually while increasing overall efficiency by 22%.
- Led a strategic initiative to optimize scheduling protocols, resulting in a 35% improvement in workforce productivity and minimizing overtime expenses by 17%.

Operations Assistant at UPS, AL

Dec 2017 - Dec 2022

- Spearheaded a logistics optimization project that reduced delivery times by 17%, enhancing overall customer satisfaction and operational efficiency.
- Managed a team of 12 associates, implementing training programs that improved workflow accuracy by 23% and decreased errors in package handling.
- Analyzed shipping data to identify cost-saving opportunities, resulting in a \$48,200 reduction in annual transportation expenses.