

Chanie Nodelman

Server

Profile

Dynamic server with 8 years of experience, adept at anticipating needs and enhancing guest satisfaction. Excels in fast-paced environments, fostering team synergy and strategic problem-solving. Proven track record in driving efficiencies and elevating service standards.

Employment History

Head Server at Dell Technologies, UT

Mar 2025 - Present

- Spearheaded a team of 15 servers, increasing efficiency by 27% through optimized scheduling and targeted training initiatives, resulting in enhanced customer satisfaction scores.
- Implemented a data-driven inventory management system, reducing waste by 18% and lowering costs by \$12,500 annually while maintaining top-tier service quality.
- Collaborated with cross-functional teams to develop new service protocols, boosting guest retention rates by 22% and driving revenue growth in the hospitality division.

Lead Server at Hewlett Packard Enterprise, UT

Mar 2023 - Feb 2025

- Spearheaded a cross-functional team of 15 to streamline service operations, resulting in a 27% increase in efficiency and a reduction of response time by 20%.
- Implemented data-driven strategies that improved customer satisfaction scores by 18%, aligning service delivery with client expectations.
- Mentored and developed junior staff, fostering a culture of continuous improvement and achieving a 30% promotion rate within the team.
- Led negotiation efforts with key suppliers, securing contracts that reduced costs by \$350,000 annually without compromising service quality.
- Drove the adoption of innovative technologies, enhancing operational capabilities and contributing to a revenue growth of \$2.5 million over two years.

Junior Server at Lenovo, UT

Feb 2017 - Feb 2023

- Spearheaded a team of 8 in optimizing server deployment processes, reducing setup time by 23% and enhancing overall efficiency.
- Led strategic initiatives to streamline server maintenance protocols, resulting in a 15% decrease in downtime incidents over six months.
- Managed cross-functional collaboration with engineering teams to implement innovative solutions, improving system reliability and client satisfaction scores by 12%.
- Directed training sessions for junior staff on advanced troubleshooting techniques, boosting team productivity and technical proficiency by 18%.

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📍 Salt Lake City, UT

Education

Associate of Applied Science in Network Administration at Salt Lake Community College

Feb 2013 - May 2017

Network Security, Routing and Switching, Server Administration, Network Design, Wireless Networking, and Virtualization Technologies.

Links

[linkedin.com/in/chanienodelman](https://www.linkedin.com/in/chanienodelman)

Skills

POS Systems

Menu Engineering

Upselling Techniques

Conflict Resolution

Team Leadership

Inventory Management

Customer Insights

Languages

English

Portuguese