

Tarica Czerniakowski

Server

✉ tarica.czerniakowski@gmail.com

☎ (159) 808-0642

📍 Rochester, MN

Education

Associate of Applied Science in Network Administration at Hennepin Technical College

Apr 2019 - May 2023

Relevant Coursework: Network Security, Routing and Switching, Server Administration, Network Design, Wireless Networking, and Virtualization Technologies.

Links

[linkedin.com/in/taricaczerniakowski](https://www.linkedin.com/in/taricaczerniakowski)

Skills

POS Systems

Menu Knowledge

Customer Service

Cash Handling

Order Accuracy

Languages

English

Dutch

Hobbies

Photography

Gardening

Cooking

Profile

Motivated server with 2 years of experience in fast-paced dining environments. Skilled in customer service and multitasking, always eager to learn and enhance skills. Committed to providing exceptional service and improving team dynamics.

Employment History

Head Server at Dell Technologies, MN

Jun 2023 - Present

- Spearheaded a team of 15 servers to streamline service operations, resulting in a 22% increase in customer satisfaction ratings over six months.
- Implemented a new training program for onboarding staff, reducing the learning curve by 35% and enhancing overall team productivity.
- Collaborated with management to redesign the menu logistics, cutting food waste by 18% and saving an estimated \$12,500 annually.
- Developed an innovative feedback system that improved communication between staff and management, leading to a 30% reduction in service errors.

Server Assistant at Hewlett Packard Enterprise, MN

May 2023 - May 2025

- Assisted in optimizing customer service processes, reducing wait times by 18% through proactive table management and coordination with team members.
- Collaborated with servers to enhance guest experiences, leading to a 12% increase in positive feedback scores over six months.
- Developed efficient inventory tracking system for dining supplies, minimizing shortages and saving approximately \$3,500 annually.
- Participated in cross-functional training sessions to expand knowledge of enterprise software solutions, improving ability to assist with tech-related inquiries.
- Spearheaded a project to streamline communication between kitchen and floor staff, resulting in a 22% improvement in order accuracy.

Certificates

Microsoft Certified: Azure Administrator Associate

Nov 2023

Red Hat Certified Specialist in Ansible Automation

Jun 2022

Memberships

Server System Infrastructure (SSI) Forum

Open Compute Project (OCP)