

Sylar Rouda

Store Manager

Profile

Dynamic Store Manager with 2 years of experience in retail leadership. Proven track record of boosting sales, enhancing customer satisfaction, and optimizing store operations. Skilled in team management and strategic planning, driving results through effective communication and innovation.

Employment History

Assistant Store Manager at Walmart, NM

Apr 2025 - Present

- Increased sales revenue by 15% over six months through effective team training and strategic product placement. Coordinated inventory management to reduce stock discrepancies by 20%, improving overall store efficiency. Implemented customer service initiatives that boosted satisfaction scores by 10%, enhancing the shopping experience.

Shift Supervisor at Target, NM

Mar 2023 - Mar 2025

- Led a team of 15 associates to achieve a 20% increase in daily sales through strategic planning and effective communication.
- Implemented an inventory management system that reduced stock discrepancies by 30%, ensuring optimal product availability.
- Trained and mentored new hires, resulting in a 25% improvement in onboarding efficiency and overall team performance.
- Streamlined checkout processes, reducing customer wait times by an average of two minutes per transaction.

Education

Associate of Applied Science in Retail Management at Central New Mexico Community College

Dec 2018 - May 2023

Retail operations, marketing principles, inventory management, customer service strategies, merchandising, business communication, and financial accounting.

Certificates

Certified Retail Management Professional (CRMP)

Sep 2023

Retail Operations Management Certification (ROMC)

Nov 2021

Memberships

National Retail Federation

Retail Industry Leaders Association

Details

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Links

[linkedin.com/in/sylarrouda](https://www.linkedin.com/in/sylarrouda)

Skills

Leadership

Communication

Problem-solving

Time management

Customer service

Inventory control

Team building

Languages

English

Arabic

Hobbies

Photography

Cooking

Gardening