

Zahmya Zielske

Store Manager

✉ zahmya.zielske@gmail.com

☎ (897) 990-0847

📍 Montpelier, VT

Education

Associate of Applied Science in Retail Management at Community College of Vermont

Nov 2017 - May 2022

Retail operations, marketing principles, inventory management, customer service strategies, merchandising techniques, business communication, and financial accounting.

Links

[linkedin.com/in/zahmyazielske](https://www.linkedin.com/in/zahmyazielske)

Skills

Salesforce

QuickBooks

POS Systems

Data Analysis

Inventory Control

CRM Software

Team Leadership

Languages

English

Spanish

Profile

Dynamic Store Manager with 3 years of experience, known for driving sales and enhancing customer satisfaction. Proven track record in team leadership, inventory management, and achieving financial targets. Adept at creating efficient processes to boost store performance.

Employment History

Assistant Store Manager at Walmart, VT

May 2025 - Present

- Spearheaded a team of 25 associates, boosting departmental efficiency by 18% through strategic scheduling and targeted training initiatives.
- Implemented a new inventory management system that reduced stock discrepancies by 12%, enhancing product availability and customer satisfaction.
- Collaborated with the marketing department to launch promotional events, which increased foot traffic by 9% over three consecutive quarters.
- Led a project to streamline checkout processes, resulting in a 15% reduction in average transaction time and improved overall customer experience.

Shift Supervisor at Target, VT

Apr 2022 - Apr 2025

- Spearheaded a team of 12 associates to enhance customer satisfaction by 18% over six months through targeted training and process optimization.
- Implemented an inventory management system that reduced stock discrepancies by 22%, streamlining product availability and minimizing loss.
- Collaborated with cross-functional teams to launch a new checkout process, decreasing average transaction time by 15% and boosting sales efficiency.

Certificates

Certified Retail Management Professional (CRMP)

Jan 2024

Retail Operations Management Certificate (ROMC)

Mar 2022

Memberships

National Retail Federation

Retail Industry Leaders Association