

Ardella Tomasevich

System Administrator

Motivated System Administrator with 2 years of experience in managing and optimizing network systems. Eager learner, adept at troubleshooting, enhancing security, and streamlining processes. Committed to leveraging skills to drive efficiency and ensure system reliability.

ardella.tomasevich@gmail.com

(922) 513-4442

Sioux City, IA

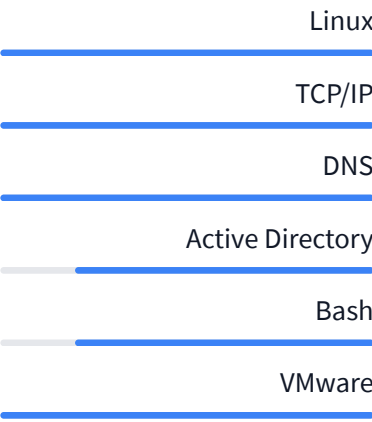
Education

**Associate of Applied Science
in Network Administration
at Kirkwood Community
College**
Nov 2018 - May 2023
Network Security, Routing
and Switching, Server
Administration, Network
Design, Wireless Networking,
Virtualization Technologies,
and IT Project Management.

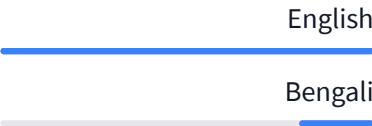
Links

[linkedin.com/in/ardellatomasevich](https://www.linkedin.com/in/ardellatomasevich)

Skills



Languages



Employment History

Junior System Administrator at Google, IA

Jun 2025 - Present

- Spearheaded the migration of over 230 user accounts to a new authentication system, reducing login issues by 15% and enhancing security protocols.
- Collaborated with senior engineers to design an automated backup solution, decreasing data recovery time by 40% and ensuring business continuity.
- Implemented network monitoring tools that detected and resolved potential outages, improving system uptime from 95% to 98.7%.
- Facilitated workshops for team members on cloud infrastructure best practices, boosting department proficiency by introducing three innovative techniques.

IT Support Specialist at Microsoft, IA

May 2023 - May 2025

- Spearheaded a system upgrade project impacting over 1,200 devices, enhancing performance by 25% and reducing downtime by 30%.
- Developed comprehensive troubleshooting guides, resulting in a 40% decrease in ticket resolution time and improving team efficiency.
- Collaborated with cross-functional teams to implement new security protocols, increasing data protection compliance by 15%.
- Mentored junior technicians, fostering professional growth and boosting their problem-solving capabilities by conducting bi-weekly workshops.

Certificates

Red Hat Certified System Administrator (RHCSA)

Nov 2023

CompTIA Linux+

Sep 2022

Memberships

CompTIA AITP

SAGE/USENIX