

Alaine Gurevitz

Systems Administrator

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☎ (784) 317-7672

📍 Fargo, ND

EDUCATION

Associate of Applied Science in Network Administration at Bismarck State College

Nov 2018 - May 2023

Network Security, Routing and Switching, Server Administration, Network Infrastructure, Wireless Networking, and Virtualization Technologies.

LINKS

[linkedin.com/in/alainegurevitz](https://www.linkedin.com/in/alainegurevitz)

SKILLS

Linux

PowerShell

VMware

TCP/IP

Active Directory

AWS

Docker

LANGUAGES

English

Russian

HOBBIES

Photography

Gardening

Cooking

PROFILE

Experienced Systems Administrator with two years in managing and optimizing IT infrastructures. Skilled in network security, troubleshooting, and user support. Adept at ensuring system efficiency and implementing technology solutions to enhance operational productivity.

EMPLOYMENT HISTORY

● Junior Systems Administrator at Google, ND

Apr 2025 - Present

- Implemented automated scripts that reduced system downtime by 30%, enhancing overall operational efficiency.
- Assisted in managing and maintaining over 500 servers, ensuring optimal performance and security compliance.
- Collaborated with cross-functional teams to deploy software updates, reducing deployment time by 20%.
- Monitored network activity and resolved issues swiftly, improving response time to incidents by 15%.
- Trained new team members on system protocols, increasing team productivity and knowledge retention.

● Systems Support Specialist at Microsoft, ND

Mar 2023 - Mar 2025

- Implemented a streamlined ticketing process that reduced response time by 30%, enhancing user satisfaction and operational efficiency.
- Led a team to successfully migrate over 500 users to a new cloud-based system, minimizing downtime and ensuring seamless transition.
- Developed comprehensive training materials that improved technical support knowledge among staff, resulting in a 15% increase in first-call resolution rates.

CERTIFICATES

Red Hat Certified Engineer (RHCE)

Apr 2024

AWS Certified SysOps Administrator

Jul 2022

MEMBERSHIPS

CompTIA AITP

SAGE/USENIX