Ruah Riffell

Veterinary Technician

Profile

Employment History

Details

<u>ruah.riffell@gmail.com</u> (427) 498-2412 Biloxi, MS

Motivated Veterinary Technician with 2 years of experience in animal care and clinical support. Eager to expand skills and knowledge, dedicated to providing compassionate care and efficient assistance in veterinary procedures. Passionate about learning and contributing to team success.

Veterinary Assistant at Banfield Pet Hospital, MS

Mar 2025 - Present

- Assisted in over 350 surgical procedures annually, enhancing patient recovery rates by implementing post-operative care protocols and monitoring vital signs.
- Developed a streamlined inventory management system that reduced medication shortages by 20%, ensuring timely treatment for all patients.
- Trained and mentored five new veterinary assistants, fostering a collaborative environment that improved team efficiency and client satisfaction scores by 15%.
- Spearheaded an initiative to educate pet owners on preventative care measures, resulting in a 25% increase in routine wellness check-ups.

Animal Caretaker at VCA Animal Hospitals, MS

Feb 2023 - Feb 2025

- Implemented a new feeding schedule that increased animal energy levels by 25% and improved overall health, demonstrating adaptability and proactive problem-solving skills.
- Assisted in over 200 successful surgical procedures, enhancing precision through meticulous preparation and post-operative care, reflecting a commitment to continuous learning and excellence in practice.
- Developed a comprehensive training program for junior staff resulting in a 40% reduction in onboarding time, showcasing leadership and effective communication abilities.
- Spearheaded a wellness initiative that boosted client satisfaction scores by 15%, highlighting innovative thinking and dedication to improving animal welfare.

Education

Associate of Applied Science in Veterinary Technology at Hinds Community College

Feb 2019 - May 2023

Animal anatomy and physiology, veterinary pharmacology, clinical pathology, surgical nursing, radiology, and animal nutrition.